



NOTICE OF MEETING

Health Overview and Scrutiny Panel

Thursday 13 March 2014, 7.30 pm

Council Chamber, Fourth Floor, Easthampstead House, Bracknell

To: The Health Overview and Scrutiny Panel

Councillor Virgo (Chairman), Councillor Mrs McCracken (Vice-Chairman), Councillors Mrs Angell, Baily, Finch, Kensall, Mrs Temperton, Thompson and Ms Wilson

Co-opted Member: Dr David Norman

cc: Substitute Members of the Panel

Councillors Allen, Brossard, Davison, Ms Brown and Heydon

Observer:

Claire Turner, Healthwatch Bracknell Forest

ALISON SANDERS
Director of Corporate Services

There will be a private meeting for members of the Panel at 7.00pm in the Function Room.

EMERGENCY EVACUATION INSTRUCTIONS

- 1 If you hear the alarm, leave the building immediately.
- 2 Follow the green signs.
- 3 Use the stairs not the lifts.
- 4 Do not re-enter the building until told to do so.

If you require further information, please contact: Priya Patel
Telephone: 01344 352233
Email: priya.patel@bracknell-forest.gov.uk
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Bracknell

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AGENDA

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1. **Apologies for Absence/Substitute Members**

To receive apologies for absence and to note the attendance of any substitute members.

2. **Minutes and Matters Arising**

To approve as a correct record the minutes of the meeting of the Health Overview and Scrutiny Panel held on 4 February 2014.

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3. **Declarations of Interest and Party Whip**

Members are requested to declare any Disclosable Pecuniary Interests and/or Affected Interests and the nature of those interests, including the existence and nature of the party whip, in respect of any matter to be considered at this meeting.

Any Member with a Disclosable Pecuniary Interest or an Affected Interest in a matter should withdraw from the meeting when the matter is under consideration and should notify the Democratic Services Officer in attendance that they are withdrawing as they have such an interest. If the Interest is not entered on the register of Members interests the Monitoring Officer must be notified of the interest within 28 days.

4. **Urgent Items of Business**

Any other items which, pursuant to Section 100B(4)(b) of the Local Government Act 1972, the Chairman decides are urgent.

5. **Public Participation**

To receive submissions from members of the public which have been submitted in advance in accordance with the Council's Public Participation Scheme for Overview and Scrutiny.

6. **Royal Berkshire NHS Foundation Trust**

- To meet Dr Flowerdew, Interim Chief Executive of Royal Berkshire Hospital NHS Trust, with particular reference to the Royal Berkshire Hospital's services to residents of Bracknell Forest, the cancer and renal services facility at Brants Bridge and the actions taken to reduce Accident and Emergency waiting times. 9 - 14
7. **SEAP (Support, Empower, Advocate & Promote) Complaints Advocacy Service**
- To receive a briefing from Sally Grant (Team Manager) and Maureen Chapman, (Outreach Co-ordinator and Advocate), on the role and activities of SEAP Complaints Advocacy Service. 15 - 16
8. **The Patients' Experience**
- To consider: 17 - 30
- The results of the December 2013 GP Patient Survey for Bracknell Forest GP Practices.
 - The current information from the NHS Choices website, for the NHS Foundation Trusts providing most NHS Services to Bracknell Forest residents.
9. **Applying the Lessons of the Francis Report for Health Overview and Scrutiny**
- To consider the response of the Executive and the NHS Trusts to the recommendations of the Panel's Working Group which reviewed the lessons of the report by Robert Francis QC for Health overview and scrutiny. 31 - 38
10. **Departmental Performance**
- To consider the parts of the Quarter 3 2013/14 (October to December) quarterly service report of the Adult Social Care, Health and Housing department relating to public health. 39 - 72
- Please bring the previously circulated Quarterly Service Report to the meeting. Copies are available on request and attached to this agenda if viewed online.**
11. **2013-14 NHS Quality Accounts**
- To determine the Panel's comments on the 2013-14 NHS Quality Accounts for those nearby Trusts serving Bracknell Forest residents. 73 - 84
12. **Working Groups Update**
- To receive an update on the progress of the Panel's Working Groups. 85 - 86
13. **Executive Key and Non-Key Decisions**
- To consider scheduled Executive Key and Non-Key Decisions relating to Health. 87 - 92
14. **Date of Next Meeting**

3 July 2014